



Choosing a Fulfillment Partner for Your Business

Entrusting your products with any third party is not a decision to be taken lightly. Kable Product Services, Inc. suggests getting answers to 13 key questions before you make the move.

- 1-Do you offer flexible pricing options based on overall business volume?
- 2-Do you charge for system integration or system customization?
- 3-Do you provide online dashboard tool and activity reporting?
- 4-Do you ship internationally?
- 5-Do you offer returns processing?
- 6-Are your employees incentivized to meet performance metrics?
- 7-Can we visit your facility for a tour?
- 8-What level of IT support do you provide?
- 9-What value-added services do you provide?
- 10-Describe the inventory management controls you employ?
- 11-What are your order cut-off times?
- 12-How quickly is inbound product received into inventory?
- 13-Do you provide a dedicated account manager for my business?